



Responsibilities of Airport Captain

On arrival at the Airport:

1. You and your Co-Captain will be the contact person at the Airport for everyone arriving and taking the shuttle on Thursday, September 1st, 2022
 - a. The participants will communicate with you via your cell phone for any transportation issues that day.
 - b. It's your job to deal with whatever situation arises and talk with the event Co-Chairs to discuss how to resolve said issue.
 - c. **Your name and phone number will be listed on the meeting location document sent to everyone using the Mosaic Shuttle.**
2. Coordinate getting everyone into a group at the designated meeting location.
 - a. Organize the group at the Airport to establish alternating volunteers to watch the growing pile of luggage, giving turns for people to get food, use the bathrooms, etc.
 - b. Check people off on a list (that we will provide) to account for everyone in your group.
 - c. People may arrive who are not on the list. They can join the shuttle up to a maximum size of the bus (usually 50 people). Write down their name and inform them of fees. They will be charged \$ 90 CA / \$70 US Round Trip or \$50 CA / \$40 US One-Way **PLUS** a \$21 CAD / \$18 US Change Fee. Let us know who these people are when you arrive at camp.
3. We may arrange for you to receive/pick up three luggage tags per person before the event to mark everyone's bags to stay in camp. This will expedite the luggage handling process upon arrival at camp.
4. Please communicate with the bus company and their driver to coordinate their arrival at the Airport. Work out any last-minute changes to pick up location and time. Coordinate any time changes for the hotel pickup.
 - a. We will attempt to provide the driver's cell phone number, but this may not be possible ahead of time.
 - b. We will provide Airport Captain cell phone numbers to the bus company, Pre-Trip Chairpersons and Hotel Captains.
5. The bus is scheduled to arrive around 1:30ish pm. We will attempt to pre-determine the bus meeting location, but issues may arise that require adjustments.
 - a. One Co-Captain should meet the bus to confirm the location. Upon bus arrival, return to direct the group to the pickup location.
 - b. The second Co-Captain should stay behind until the last moment to catch any stragglers.
 - c. Please use your cell phone to communicate.
 - d. Everyone is responsible for loading their luggage to ensure it makes it onboard. **DO NOT** Load anyone's luggage.

6. LEAVE ON TIME

- a. Please leave by 2:04 pm.
 - i. We are expecting you to arrive between 4:00 and 4:30 pm. Dinner is at 6:00 pm. There is does not leave much time to get your participant packets, move all luggage to the cabin, and be ready for dinner.
- b. Anyone left behind may have to rent a car. See the [Transportation Page](#) for more details. We will try to provide you with a list of people passing by the Airport on the way to camp who may pick up stragglers. Communicate with chairpeople about who missed the bus. They are maybe able to help them.



Responsibilities of Airport Captain

While in Transit to Camp

1. Liaison between the group and the bus driver: For everyone's safety and to keep the Bus Driver happy, we must limit the number of people telling the bus driver anything. Past experiences dictate that the **ONLY** person communicating to the Bus Driver is the Bus Captain. **Once you leave the airport, your primary responsibility is to keep the Bus Driver HAPPY and passengers SAFE. Bus Driver is always in charge. Whatever the Bus Driver wants, they get. Please make this happen.**
2. **Be the Navigator for the Bus Driver.** As a navigator, your job is to help the bus driver get to camp and back to the Airport. We will provide you with detailed directions for this to happen. Please spend time before the event to review the information we send you. Please be able to GPS as well. The bus driver may NOT be familiar with the local area as the bus company is not from the local area we are heading.
3. Communicate with the event chairpeople to advise on the progress of the shuttle.
 - a. Call/text when you leave the Airport and/or Hotel.
 - b. Call/text when you get off HWY 400 on exit 207 (20 Min from camp) to allow us to clear a path for the bus in camp.
4. **Organize mixers on the bus and at the Airport.** You will have two to three hours to get everyone introduced to everyone else.
5. You may receive the room assignments via email in a format that can be handed to participants. Please print this document to bring on the bus. During the day of the trip, the event chairperson will send/call any last-minute updates to the room assignments for correction to the documents. Please provide the final room assignments to the participants during the bus ride. Make sure they update their luggage tags once they get off the bus.

From Camp to Airport

1. Sunday night of the event, we will hold a Departure (Meet-Your-Captain) meeting. During the meeting, you and your Co-Captain will review departure procedures (we will provide/review before/during the event before this meeting).
2. **Everyone is responsible for loading their own luggage.** Make sure everyone is aware of this fact. This guarantees that their luggage gets on the bus and does not bring stuff that should not be on it. Do not try to help by picking up bags that are hanging around. They may not be for your vehicle (this has happened in the past).
3. Check everyone in on the list provided to you. Any participants not on the list wanting the shuttle can be accommodated, space allowing. Add their name to the list and notify the chairpeople after the event. We will then charge him/her \$50 CA / \$40 US One-Way **PLUS \$21 CAD / \$18 US** Change Fee.
4. Separate the luggage by terminals between 1 and 3. Each terminal should go in a separate bin underneath the bus for ease when you arrive at the Airport. See the [Transportation](#) page on the event website for details on what airline goes to what terminal.
5. Contact event chairpersons if there are any issues.
6. We will provide you with information about tagging the bags for the return trip. Most tags used on the way to camp will be re-used.

7. LEAVE ON TIME

- a. The Mosaic Shuttle to the Airport should leave camp at 9:02 am. Promptness will allow flights AFTER 2:00 pm for domestic flights and after 2:30 pm for international flights on Monday, September 7th, from Toronto Pearson International Airport (YYZ).
- b. Some people may have chosen to get flights earlier than 2:00 pm. It is the best effort **ONLY** to get to the Airport on time for these people.
- c. Estimated travel time:
 - 2.5 Hour = Distance from camp to Airport without traffic
 - 1 Hour = Buffer for holiday traffic and other issues
 - 1.5 Hour = Pre-Flight for Domestic or 2 Hour Pre-flight for International(as per the [Airport's website](#))

 - 5 to 5.5 hours between leaving camp and the departure of your flight
- d. Check the Airport's website for [security line waits times](#). Let people know what to expect.